

BACK TO BASICS

Be Present for Your Patient

PURPOSE

Improve patient experience through a commit to sit excellence initiative.

GOALS

- Increase nurse and patient satisfaction and experience
- Help patients feel heard
- Build trust

AWHONN RECOMMENDATIONS

How to reproduce?

Print on color paper in any of the sizes below. Please note larger sizes display better.

- 8.5" x 11"
- 11" x 17"
- 16" x 20"

Where to display?

Include in Orientation packets when onboarding new hires and prominently display in the following common areas.

- Nurse's station
- Staff restroom
- Staff conference room

How to implement and share among your team?

- Bring to staff huddles
- Share via social media pages
- Encourage all teams to share
- Share at shift changes
- Discuss at staff meetings
- Have AWHONN hospital Reps share at AWHONN updates/emails

Remember: It is OK to ask to have a seat in the room designated for staff.



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